

The Innovative São José Proposal



- Bus on Demand on the periphery for the local system.
 - Integrates in the general bus system operational and tariff's wise.
- Platforms hired directly by the City not by the operator
- Rethinking the current platforms
- Introducing new platforms

The system of platforms



- We propose five platforms working with full integration:
 - 1. Clearinghouse: an open system for managing the flow of payments allowing any mean of payment to participate in the system.
 - 2. Bus Management: combining all data generated by the system and allowing startups to make applications that will improve the monitoring, operation and planning of the system.
 - 3. City-User Relationship: a tool to evaluate the service for the City and a tool to use the system to the citizen.
 - **4. Bus on Demand**: allowing users to reserve their seat and defining the best routes and/or improving current routes/finding new routes to improve the user experience.
 - MaaS: allowing any transport operator to join the platform and integrate the system conditional on data openness.

Bus on Demand in Practice



- There are almost no example of a BoD integrated to the public transit network
 - Para-transit use
 - Use in the City Center to compete with ridehailing.
 - Taking over the entire public transit system
- City or users pay for the full cost directly to the company.
 - Small room for cross subsidies.

A typology for Bus on Demand



Fixed routes and stops

Fixed routes but flexible stops

Flexible routes but (some) fixed stops

Flexible routes and stops

Limits to innovation



- Most routes (80%) will be fixed in the beginning.
 - Difficulties with "undigitalized" people.
- The operator of the local system might be the same as the operator of the structural system
 - The platform might not be able to manage the routes in real time.

Bus on demand in the center



- It is innovative since it is easier to make it totally flexible (including tariffs).
 - It might compete with e-hailing but it will also compete with the traditional bus system.
- It does not touch the status quo very much despite its flexibility.
- It is not a system for the poor but rather for the middle class.

The ambition



- When users learn how to use BoD it might be possible to invert the composition having 80% of the local system operating with flexibility.
 - A bot in WhatsApp might make the difference.
- With the MaaS platform working well it might not make any difference which mode you are taking.
 - BoD would be just another option inside the system.
- It is not possible to forecast the timing needed to change the SQ more profoundly.

The MaaS dream



- All modes integrated using the most efficient one in each trench of the trip.
- A system of incentives and subsidies to guarantee the best arrangement for the society.
- Curb management to physically integrate modes with low investments.
- Series of experiments to understand the behavior change for real.
- A comprehensive information system.